



TRAVELLING IS YOUR MUST, OUR SERVICE IS THE ONE YOU CAN TRUST  
EXTENDED WARRANTY AND MAINTENANCE PLANS FOR YOUR CAR



**VEHICLE  
PROTECTION**





## MAINTAIN YOUR VEHICLE IN TIP TOP CONDITION, ALWAYS.

MOPAR® VEHICLE PROTECTION knows that your vehicle needs different care at different points in its life, that is why we have designed a range of services tailored for you and your car by Mopar®, the Official Service Partner of FIAT.

Our aim is to ensure that your driving experience will always be pleasant and reassuring, with your car in perfect shape just like the first day you bought it.

SELECT THE SERVICE PLAN THAT SUITS YOUR DRIVING HABITS BEST.

• EXTENDED WARRANTY PLAN 04 ————— MAXIMUM CARE

• MAINTENANCE PLAN 06 ————— EASY CARE

• COMPLEMENTARY MAINTENANCE 08 ————— SERVICE ACTIVATED ROADSIDE ASSISTANCE  
OIL CARE

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# EXTENDED WARRANTY PLAN

Choose Maximum Care to help guarantee you complete peace of mind, after your warranty expires.

## MAXIMUM CARE

100% PEACE OF MIND, WHEREVER YOUR JOURNEY TAKES YOU.

CLEAR AND TRANSPARENT BENEFITS WITH EVIDENT SAVINGS:



SERVICE CONDUCTED BY TECHNICIANS WITH SPECIALISED TOOLS BOTH QUALIFIED BY THE MANUFACTURER



EUROPEAN COVERAGE



PROTECTS YOU AGAINST INFLATION, VAT, PARTS AND LABOUR PRICE INCREASES



ROADSIDE ASSISTANCE



GUARANTEES GENUINE PARTS ARE ALWAYS USED



## MAXIMUM CARE

### EXTEND THE WARRANTY OF YOUR FIAT WITH OUR TAILORED EXTENDED WARRANTY PLAN

The protection plan built to cover all mechanical and electrical components. Designed to supplement the standard manufacturer warranty and ensure that you get the best value for money. The easiest way to continue benefiting from the expert care that only FIAT can offer you. Our plans are completely flexible and offer you complete peace of mind throughout the period you desire to extend your warranty for.















#### THE WARRANTY EXTENSION PROTECTS YOUR VEHICLE FOR UP TO A MAXIMUM OF 5 YEARS

Simply choose the most appropriate warranty plan and option that best fits your driving needs.

	YEARS ADDED TO THE 2 YEARS FACTORY WARRANTY AND THE 3RD YEAR RETAILER WARRANTY	
	+1 YEAR	+2 YEARS
OPTION 1	40,000 MILES	50,000 MILES
OPTION 2	60,000 MILES	75,000 MILES
OPTION 3	100,000 MILES	125,000 MILES



Plan includes all costs, relative parts and labour required to perform the service operation. Please contact your Sales Advisor for pricing details.

WHAT DOES THE MAXIMUM CARE COVER?			
 ENGINE	 SUSPENSION	 AIR CONDITIONING SYSTEM	 INSTRUMENTATION
 GEARBOX	 BRAKES	 ELECTRICAL COMPONENTS	 STEERING
 ENGINE COOLING AND FUEL SYSTEM	 SECURITY & SAFETY SYSTEM	 EXPANDED ELECTRICAL COMPONENTS	 ELECTRICAL SYSTEM
 TRANSMISSION	 ROADSIDE ASSISTANCE included		

To continue with the validity of the warranty throughout the term you will need to maintain the vehicle in accordance with the manufacturer's scheduled servicing.





# MAINTENANCE PLAN

The simplest way to cover your scheduled maintenance over time and guarantee complete serenity.

## EASY CARE

FIX THE PRICE OF YOUR REGULAR SERVICING.

CLEAR AND TRANSPARENT BENEFITS  
WITH EVIDENT SAVINGS:

- 

SERVICE CONDUCTED BY TECHNICIANS WITH SPECIALISED TOOLS BOTH QUALIFIED BY THE MANUFACTURER
- 

24 MONTHS UNLIMITED PARTS AND LABOUR WARRANTY GUARANTEE
- 

PROTECTS YOU AGAINST INFLATION, VAT, PARTS AND LABOUR PRICE INCREASES
- 

ALL CHECK-UPS AND SOFTWARE UPDATES INCLUDED
- 

GUARANTEES GENUINE PARTS ARE ALWAYS USED
- 

EUROPEAN COVERAGE




## EASY CARE

### DUE IN FOR A SERVICE? WE HAVE THE RIGHT MIX OF EXPERTISE, VALUE AND CONVENIENCE FOR YOU

A service plan designed to be a simple way to budget for your vehicle's servicing requirements, ensuring your vehicle never misses a vital service interval to help guarantee you get the maximum life out of your vehicle. Spread the cost of future servicing (before the first chargeable service) for your FIAT, by choosing a maintenance plan. This way you will always maintain your vehicle in tip top condition over time.

### CHOOSE THE SERVICE PLAN THAT SUITS YOU BEST

	PLAN TERM AND MILEAGE				
	1 YEAR	2 YEARS	3 YEARS	4 YEARS	5 YEARS
PETROL (FROM £55)	9,000 MILES	18,000 MILES	27,000 MILES	36,000 MILES	45,000 MILES
DIESEL (FROM £95)	15,000 MILES	30,000 MILES	45,000 MILES	48,000 MILES	60,000 MILES

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Plan includes all parts, labour and fluids required to perform the routine service for your vehicle. Please contact your Sales Advisor for pricing details.

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SCHEDULED MAINTENANCE





# COMPLEMENTARY MAINTENANCE

## MAXIMISING THE PERFORMANCE OF YOUR VEHICLE BY KEEPING IT RUNNING SMOOTHLY, ALWAYS.

Regardless of the age of your vehicle, taking care of your car at all times is a must for all vehicle owners. That is why we have created maintenance plans to help you achieve this.

## SERVICE ACTIVATED ROADSIDE ASSISTANCE

Mobility services that give you 24/7 Roadside Assistance and a Courtesy Car (limited to vehicles up to 15 years old).

## OIL CARE

A set of vouchers covering oil and filter changes.





# SERVICE ACTIVATED ROADSIDE ASSISTANCE

WITH NO CONCERNS, YOU CAN FOCUS ON THE PLEASURE OF TRAVELLING AND ENJOY YOUR DRIVING.

Service Activated Roadside Assistance (available for vehicles up to 15 years old) allows you to drive worry-free, thanks to a complete set of services, starting from roadside assistance, and designed to face possible inconvenience and ensure your mobility, anytime. The plan includes a vast range of services and benefits including:



**MOBILE WORKSHOP**

If your vehicle is not in a condition to continue the journey, don't worry: you will receive help from an operator who will assist you. If your car can't be driven, it will be towed to the nearest Fiat Retailer.



**TOWING**

If your vehicle is damaged and consequently cannot move, no problem: a rescue vehicle will tow it to your Retailer or to the nearest Fiat Retailer.



**COURTESY CAR**

If the repair of your vehicle takes more than four hours, you can count on the comfort of a courtesy vehicle available for a maximum of four working days + non-working days.



**RETURN HOME OR ONWARD JOURNEY**

If your vehicle is immobilised more than 50 Km / 31 miles from your home, the expenses for your return or for the continuation of your journey (by train or plane) will be reimbursed.



**HOTEL ACCOMMODATION**

If your vehicle is immobilised more than 50 Km / 31 miles from your home, there is a great solution: you will be hosted in a local four-star hotel, for up to five nights.



**REPAIRED VEHICLE RECOVERY**

If your vehicle is immobilised more than 50 Km / 31 miles from your home, don't worry: you will be reimbursed for travel expenses incurred to recover your repaired vehicle.



**UNREPAIRED VEHICLE RECOVERY**

And if your vehicle is immobilised for more than five days, you can have your vehicle towed to your home or to your local retailer.



**INFORMATION SERVICE**

You can receive the information about opening hours of Fiat Retailer. It's useful, isn't it?



**TRAVEL CONNECTION EXPENSES**

Transfer costs (taxis and other means of transport) incurred during your vehicle stop will be reimbursed.



# OIL CARE

MAINTAIN YOUR VEHICLE'S HEALTH IN PERFECT CONDITION.

Oil Care gives you the possibility of fixing your costs on oil and oil filter changes over time - changes that keep your vehicle in tip top condition. There are 1 - 5 oil change options available. In addition, the package also offers you a series of check-ups that control the main parts of your vehicle.

MORE CONTROLS, BETTER SAFETY.

Check-ups offered by Oil Care pack include 14 checks:

VEHICLE EFFICIENCY VIA DIAGNOSIS TOOLS	FRONT BRAKES
BATTERY EFFICIENCY	HANDBRAKE
AIRBAG	LIGHTS AND INDICATOR EFFICIENCY
SUSPENSIONS	TYRE PRESSURE AND WEAR
DRIVING BELT	WIPERS AND WASHERS
OIL LEVELS AND BRAKE FLUID	AIR CONDITIONING SYSTEM
REAR BRAKES	MOT DEADLINE

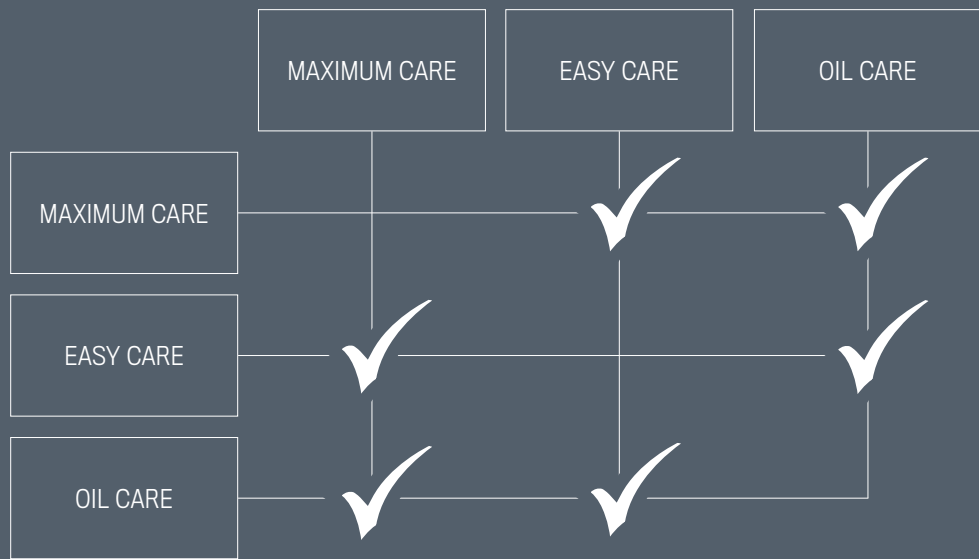




# COMBINE THE OFFERS FOR YOUR NEEDS

## MAINTAIN YOUR VEHICLE AS THE MANUFACTURER INTENDED.

For full driving enjoyment, you can combine the advantages of all the MOPAR® VEHICLE PROTECTION products, designed and tailored to better care for your car:



# FINANCIAL SERVICES



It is possible to buy your MOPAR® VEHICLE PROTECTION with the financial solutions offered by your local FCA bank via:

MONTHLY INSTALMENTS INCLUDED WITHIN THE VEHICLE FINANCING* OFFER
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\*For further information and more details relating to all our financing solutions, contact your local retailer or visit [www.fiat.co.uk](http://www.fiat.co.uk).

## STAY CONNECTED

Take care of your vehicle with a click! Register now on **my Fiat**  
[my.fiat.com](http://my.fiat.com)

Personalised advice, dedicated tools and exclusive promotions are waiting for you:

### SERVICES

Thanks to the Mopar® services, you can travel in serenity. Warranty extensions or maintenance plans dedicated to your vehicle, roadside assistance, scheduled maintenance and accurate information about recall or service campaigns, help give you worry free motoring.

### SERVICE HISTORY

You can stay in control of your service history, so you always know your vehicle's status.

### MERCHANDISE AND ACCESSORIES

Want to keep up-to-date on merchandising and accessories for your vehicle? By registering with Mopar®, you will always be up to speed with the latest news.

### CONTACT YOUR RETAILER

Direct line with your preferred retailer: you can make an appointment online for maintenance, ask for advice and get information at your convenience.

### BOOK A SERVICE

Fast and easy way to book a service on your chosen date and time.

### OWNER'S MANUAL

You can consult the owner's manual for your car online, always just a click away.

### OFFERS

Exclusive offers and promotions for owners. Discounts on genuine parts and accessories for your vehicle.





# MOPAR® FLEET & BUSINESS SOLUTIONS AND AFTERSALES SERVICES

## DISCOVER THE DEDICATED AFTERSALES SERVICES DESIGNED TO SUPPORT YOU AND YOUR BUSINESS.

Mopar Fleet & Business services offers you perfect solutions that optimise your business activities and give you privileged services reducing your vehicle's downtime.

Our set of services provides a range of special benefits to help with your vehicle needs, making servicing manageable for all our Fleet & Business customers, as well as making sure that you enjoy a consistent, helpful and worry-free experience whenever you are in contact with us.

### PRE-PAID TAILOR-MADE SERVICE CONTRACTS

Subscribe to any of the tailored plans offered to Mopar Vehicle Protection, to help you maintain your business vehicle in tip-top condition.

## ALL THE SERVICES YOU NEED TO MAKE YOUR BUSINESS EFFICIENT. A wide range of dedicated services for all Fleet & Business owners, managers and drivers.



### SERVICE CHARTER

Facilitating cost control, simply and transparently, helping customers manage and control costs.



### FLEET CUSTOMER CARE

Ensuring a premium experience with our Fleet & Business Customer Care in terms of time management and issue resolution, also by means of a dedicated Fleet Care portal contact channel.



### DEDICATED AFTERSALES BUSINESS CENTRES

Our specialised network, the reference point for all your requests.



### PRIORITY PART AVAILABILITY

Specific spare parts ordering process to minimise your vehicle's downtime.



### MOBILITY

Mobility solutions to meet your needs and roadside assistance 24 hours a day, 7 days a week – including towing service and courtesy car.



### CONNECTIVITY

Mopar Connect can customise a connectivity solution for all our business customers needs!  
From a basic solution, such as vehicle data transmission (consultable via APP), to a complete solution via the Fleet management portal.





## CONNECTIVITY

### REMOTE CONNECTION, CLOSER PROTECTION.

Mopar® Connect is the Official feature set of connected services dedicated to Safety & Security and Vehicle Remote Control. It offers you instant support in case of emergency and an easy vehicle management through digital tools. For further information, Mopar® experts at Fiat Authorised Retailers and Workshops will always be at your service.



DOWNLOAD THE MOBILE APP UCONNECT™ LIVE AND STAY CONNECTED WITH YOUR CAR.

### my:Assistant



#### CRASH ASSISTANCE

In the event of heavy impact, the system sends your position to an operations centre. A my:Assistant operator will contact you and will be able to request assistance for you.

#### ROADSIDE ASSISTANCE

In the event of a breakdown, you can talk to a my:Assistant operator who will locate you and send help to your position.

#### THEFT ASSISTANCE

It will alert you when unauthorised towing is detected and will enable you to receive support and assistance for recovery of the vehicle.

### my:RemoteControl



#### FIND CAR

Quickly locates the vehicle. The system provides a map with directions to its exact location.

#### AREA ALERT / SPEED ALERT

The system automatically sends a notification if the vehicle is trespassing into a pre-set area setting or exceeding a speed limit established by the customer.

#### REMINDER

Receive smart notifications on selected days when exiting the vehicle that will help you to avoid forgetting something inside the car.

### my:Car



Check the vehicle's status: the fuel level, battery level, tyre pressure, current mileage and door status can all be viewed remotely.









Mopar<sup>®</sup> Vehicle Protection extended warranties and maintenance plans have been designed to ensure that your driving experience will be always pleasant. Ask your retailer about our dedicated tailored services where all operations are performed by qualified technicians.

For further information  
or complete news relating  
to our product line go to  
[MY.FIAT.COM](http://MY.FIAT.COM)

All information contained in this document  
was correct at the time of going to press, October 2018.