

FCA AUTOMOTIVE SERVICES UK LTD

COMPLAINTS DATA

Information about our complaints

FCA Automotive Services UK Ltd is authorised and regulated by the Financial Conduct Authority for the sale of general insurances and consumer credit purposes.

The complaints data covers the period 1 July to 31 December 2016.

In accordance with reporting guidelines, FCA Automotive Services UK Ltd did not reach the threshold for reporting complaints data in the last 6 months.

Putting the data in context

- Complaints received by FCA Automotive Services UK Ltd relating entirely to other respondents are not required to be reported.

FCA FLEET SERVICES UK LTD

COMPLAINTS DATA

Information about our complaints

FCA Fleet Services UK Ltd is authorised and regulated by the Financial Conduct Authority for consumer credit purposes.

The complaints data covers the period 1 January to 31 December 2016.

In accordance with reporting guidelines, FCA Fleet Services UK Ltd did not reach the threshold for reporting complaints data in the last 12 months.

Putting the data in context

- Complaints received by FCA Fleet Services UK Ltd relating entirely to other respondents are not required to be reported.